Cecil County
Health Department

Mental Health
Core Service Agency
Mission
The mission of the Cecil County Mental Health Core Service Agency is to provide leadership and accountability in Cecil County for a diverse, comprehensive, and accessible array of quality public mental health services responsive to the needs and desires of citizens with mental illnesses, their families and service providers. All public mental health services will be responsive to the needs of individuals and families and comprehensive in scope.

Vision
The vision of the Cecil County Mental Health Core Service Agency is to promote and effectively manage a well-coordinated and integrated mental health system responsive to the needs of the citizens of Cecil County.

Values
- People with mental illnesses have the same rights and responsibilities as other citizens.
- Consumer empowerment.
- Family and community support.
- Community education.
- Responsive to all populations.
- Services provided in the least restrictive, most normative, and most appropriate setting.
- Integrated, collaborative delivery system.
- Effective management and accountability.
How To Get Help With Mental Health Issues?

Contact:

Cecil County Health Department
Mental Health Core Service Agency
Monday—Friday
8:00 a.m. to 5:00 p.m.
410-996-5112

MAPS-MD, PMHS Toll Free Help
Line or Emergency Care 24 hours a day at 1-800-888-1965.

Mental Health Emergency Care:

If you or someone you know has a mental health problem that is an emergency seriously threatening your life or health—Get help at once.

You should do one of these:

• Call 911;
• Go directly to an emergency room;
• Call your doctor or therapist.
Role of the Core Service Agency (CSA)

- The Cecil County Mental Health Core Service Agency is the local mental health authority responsible for planning, managing, and monitoring public mental health services.
- The CSAs exist under the authority of the Secretary of the Department of Health and Mental Hygiene (DHMH).
- The functions of CSAs are to plan, develop, and manage a full array of treatment and rehabilitation services for persons with serious mental illness.
- The CSA also handles consumer complaints, grievances, and appeals.
- We do not provide direct mental health services.

Services Available Through the Public Mental Health System (PMHS)

- Residential Crisis Services
- Psychiatric Rehabilitation Program Services
- Residential Rehabilitation Program Services
- Traditional Outpatient Services
- Intensive Outpatient Services
- Inpatient Hospital Psychiatric Services
- Residential Treatment Services
- Partial Hospitalization Services
- Emergency Services in licensed Hospital Emergency Room
- Supported Employment Services
- Respite Services
- Mental Health “Targeted” Case Management Services
Who is Eligible for Public Mental Health Services?

Anyone receiving Medical Assistance (Medicaid) or Pharmacy Assistance may receive Public Mental Health Services. Uninsured consumers who meet certain criteria may be eligible for services. Consumers in need of mental health services that do not have Medicaid Assistance should contact the Core Service Agency for further information.

How Can the CSA Help Me?

You (or someone you know) can get help from the Cecil County CSA if:

- You need mental health services and have Maryland Medical Assistance (Medicaid).

- You need mental health services and have a limited income. In many cases a co-pay may be required.
The Cecil County Health Department complies with all applicable State and Federal laws, regulations and policies on anti-discrimination with regard to the delivery of services, in employment, or in purchase of goods and services. It also complies with the Americans with Disabilities Act to ensure the qualified individuals with disabilities are given an opportunity to participate in and benefit from all services and programs.